

Social workers offer information and referrals to residents regarding programs, services, or contact information regarding housing, financial programs, homecare services, transportation or other programs.

A variety of transportation options are available for West Hartford seniors.

Call 860-561-7561 to request additional brochures: Senior Housing Options, Services for Seniors, Veteran's Services, etc.

## **Social Work Services Information & Referral**

Call 860-561-7561 for more information about:

- Home Care Information
- General Housing Options for Seniors and People with Disabilities
- Financial Programs
- Utility & Heating Programs
- Volunteer Services
- Veterans Programs
- Dial-A-Ride
- Renter's Rebate
- Property Tax Relief
- Housing Rehab Program
- Mental Health Resources

**West Hartford Social Services**  
50 South Main St. Room 306  
West Hartford, CT 06107  
860-561-7561

[www.westhartfordct.gov/socialservices](http://www.westhartfordct.gov/socialservices)

## **TRANSPORTATION OPTIONS**

for West Hartford Seniors &  
Persons with Disabilities



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## TRANSPORTATION OPTIONS

### **West Hartford Dial-A-Ride 860-561-7561**

[westhartfordct.gov/transportation](http://westhartfordct.gov/transportation)

#### **Existing Members:**

**Call 1-855-947-4337 to schedule a pickup**

Dial-A-Ride is a membership-only service for West Hartford residents over the age of 65 and/or who have a disability. Please call or visit our website to receive additional information and an application.

If you have an ongoing, urgent medical treatment, (chemotherapy, dialysis etc.) please ask us about the MAP Program 860-561-7561

### **Social Services Community Partnership Volunteer Medical Escort Program 860-561-7567**

[westhartfordct.gov/volunteerservices](http://westhartfordct.gov/volunteerservices)

This service is provided by Volunteer Services and is restricted to those who are unable to use the Dial-A-Ride program. Volunteers provide transport to local routine medical appointments and escort clients in and out of the building. Prior to the first ride, a social worker will do an assessment to determine eligibility for the program. Two weeks notice is required for scheduling and dependent upon the availability of volunteers.  
860-561-7567

### **The Freedom Ride Accessible Taxi Program 860-666-6666**

[hartfordtransit.org/freedom-ride](http://hartfordtransit.org/freedom-ride)

The Freedom Ride Accessible Taxi Program (a partnership between Metro Taxi and Greater Hartford Transit District) is designed to accommodate individuals in the greater Hartford area who need flexibility and accessibility in transportation options. The voucher program extends beyond the ADA paratransit service area and hours by providing a pre-paid taxi voucher card at a 50% reduced price to people defined as having a disability under the ADA regulations. The service is available 24 hours per day, 7 days per week. Please call 1 hour in advance.  
860-666-6666

### **Independent Transportation Network 860-521-3600 [itncentralct.org](http://itncentralct.org)**

Independent Transportation Network is a private, non-profit membership service for persons age 60+ OR 18+ with a visual impairment. Volunteer drivers take members anywhere they request, at any time of the day, within the geographic area they cover. There is a membership fee and a per-mile charge that is debited from the member's account. To request information, leave a message and your call will be returned.  
860-521-3600

### **Seniors Job Bank 860-521-3210 [sjbct.org](http://sjbct.org)**

The Seniors Job Bank is a non-profit employment registry for people age 50+. They maintain a listing of individuals who will drive others for a fee. The particular arrangements and fees are negotiated directly between the rider and the driver.  
860-521-3210

### **Greater Hartford Transit District ADA Paratransit Service 860-247-5329 Ext. 3011 [hartfordtransit.org/adaservice.html](http://hartfordtransit.org/adaservice.html)**

In compliance with the Americans with Disabilities Act (ADA), the Greater Hartford Transit District provides transportation services for individuals who, because of their disability, are unable to travel on the fixed route system operated by CTtransit. Eligibility certification will be based on ADA eligibility guidelines, including a face-to-face interview, functional assessment, environmental check and/or a medical verification. You must be registered with the GHTD to use this program. Rides are \$3.00 each way. Applications can be obtained online or by calling 860-247-5329 x3011.